

Online Reservations

Booking a Reservation Online using a Group Code:

- Visit www.harrisburg.hilton.com
- Enter your group's specific dates of arrival and departure
- After entering your check-in and check-out date, click on "MORE OPTIONS", which is located directly below the "Check Availability" Link
- Click on "Add special rate codes >"
- Enter your group's unique Group Code
- Click on "Check Availability"
- The rates and room types available to your group will be listed on the next page

The screenshot shows the Hilton Harrisburg website's reservation interface. At the top, there are navigation links: "TINGS & EVENTS", "RESORTS", and "ABOUT HILTON". The main form is titled "Arrival" and "Departure". The arrival date is set to "28 Mar 2014" (Friday) and the departure date is "30 Mar 2014" (Sunday). There are dropdown menus for "Rooms" (set to 1), "Adults (18+)" (set to 1), and "children" (set to 0). A "CHECK AVAILABILITY" button is visible. Below these fields, there are checkboxes for "Use flexible dates" and "Use HHonors Points". A link "Add special rate codes > (AAA, AARP, etc)" is present. There are input fields for "Promotion/Offer code:" and "Group code:" (with "AAA" entered). A "Corporate account:" field is also shown. At the bottom, there are checkboxes for "Travel agent", "AAA rate *", "AARP rate *", "Senior rate *", and "Government / Military rates *". A note states "* ID required at check-in". At the very bottom, there are links for "OUR BEST RATES GUARANTEE" and "LESS OPTIONS". The background of the form features a night-time photograph of the Hilton Harrisburg hotel building.

Frequently Asked Questions:

1. I entered my group code but the site is saying that the rate is unavailable
The rate may be – or appear – as unavailable for a few reasons:
 - The group rate is available until one-month prior to your group's arrival. After this date, the group rate will no longer be available online.
 - Your date of arrival and/or departure is not part of the group's room block. If you would like to arrive earlier than the group's arrival, the rate will not be available. Contact your group's administrator to see if your early arrival or late departure can be honored at the group's rate.
 - There are no longer rooms available in your group's block.
2. Rates are appearing to be available but the room type that I want is not discounted.
 - Particular room types were reserved for your group at the discounted rate. These room types may be limited. If you feel that this is in error, please contact your group's administrator
3. I require an accessible room and that room type is not listed at my group's rate.
 - We offer accessible rooms for various guest needs. Please contact your group administrator if you are unable to receive an accessible room at the group rate
4. Can my group discount be used in combination with any other discounts?
 - Your group's rate is the lowest published rate available and cannot be combined with any additional discounts

